

# 9 COMMANDMENTS FOR EMOTIONALLY INTELLIGENT FACILITATORS

GALBA BRIGHT & ASSOCIATES.  
THE EMOTIONAL INTELLIGENCE CATALYST™

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Do your retreats consistently produce ideas, actions and decisions that gain your staff's commitment?

From top management and board meetings through to department and staff get-togethers, the key to a successful retreat is to find practical ways to get and retain participants' emotional commitment to the event. Your choice of facilitator is a critical factor in determining whether your retreat is an outstanding success or an embarrassing flop.

We aim to focus on **YOUR ORGANISATION'S ISSUES** and **YOUR ORGANISATION'S SUCCESS**. It's not about us. It's about you.

Here are the 9 commandments that our facilitators consistently aim to practice. Would a facilitator who believes in and consistently adopts these behaviours help your organisation on its path to success?

Commandment# 1 I always consider other people's point of view.

Commandment# 2 I will be open-minded about other people's job, view-point and experience.

Commandment# 3 I keep confidences under every circumstance.

Commandment# 4 I give credit where credit is due.

Commandment# 5 I remember constantly, that the people in the conference group are worthy of every consideration and respect, and deal with them as fellow men and women.

Commandment# 6 I stimulate and develop thinking and expression.

Commandment# 7 I listen more than talk.

Commandment# 8 I avoid prejudice.

Commandment# 9 I minimise references to my personal experience and achievements.

What other behaviours must an effective facilitator demonstrate to ensure that your retreat results exceed your expectations?

This free Tools for Transformation Knowledge Product™ was written and designed by Galba Bright. The Emotional Intelligence Catalyst™ Go to Galba Bright & Associates' blog at: <http://tuneupyoureq.com/category/blog/> and learn more about Galba Bright & Associates' other Emotional Intelligence Services, including the facilitation of retreats. Download other valuable Tools for Transformation Knowledge Products™ at [www.tuneupyoureq.com](http://www.tuneupyoureq.com).